



**UDC (Ultrafast Dedicated Connectivity) is the next generation leased line solution enabling businesses to scale their connectivity capacity based on business requirements. UDC can be upgraded to a phenomenal 100Gb/s: the fastest speed possible in the North East.**

As availability of fibre broadband increases across the UK, businesses need to ensure that they are getting speed, reliability and service at a competitive price.

Whilst many providers appear to offer business grade services, the reality is that these services do not come with reliable upload speeds; this is crucial when using cloud technologies. UDC offers industry leading fix times should a fault occur, and consistent performance even at busy times.

Our customers who are reliant on high performing connectivity invest in leased line technology.

UDC has brought a next generation leased line solution to customers in the North East. UDC has all of the amazing features of a fibre leased line, and more!

### **Why Aspire for connectivity?**

**Reliable:** we guarantee 99.9% service uptime, with an industry leading 4 hour fix.

**24/7:** our UK-based 24/7 support ensures that we are always available to deal with any issues that may arise.

**Service:** our services are underpinned by our unbeatable IT Support Solutions, best illustrated by our NPS (Net

Promoter Score) score which averages +82, which is deemed 'world-class'.

**Expertise:** with so many options, suppliers and acronyms we know that choosing the right connectivity can be a challenge. Our sales and technical teams are on hand to understand your business and discuss your options.

### **Features and Benefits**

- **Ultrafast:** Aspire offers leased line connections of 10Mbps to 100Gbps, the fastest speeds available in the North East. All circuits are supplied on a high bandwidth bearer to ensure upgrading is quick and easy.
- **Dedicated:** each leased line connection is dedicated, meaning you don't share your bandwidth with any other company or location.
- **Flexible:** connections can be scaled up and down in a matter of hours without further work required from the carrier.
- **Latency:** our unique product allows us to deliver superfast connectivity to customers in the North East of England with <1ms.
- **DDoS Protection:** Aspire Leased Lines offer DDoS Protection as standard.

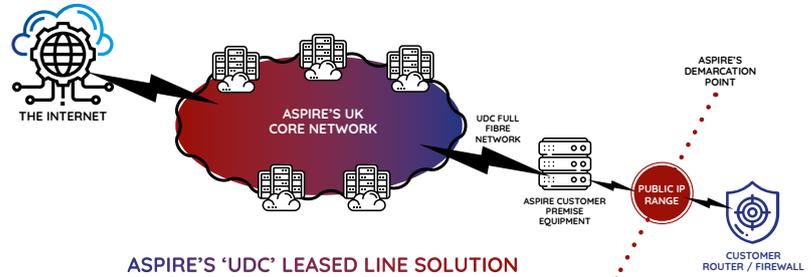
# Product Datasheet

## Ultrafast Dedicated Connectivity (UDC)



As businesses become increasingly reliant on bandwidth and access to cloud technologies, ultrafast, dedicated and reliable connectivity is now crucial for any business to operate.

All UDC circuits connect directly to our world-class data centres in Tyneside and Wearside ensuring that we provide the fastest speeds possible with the lowest latency.



ASPIRE'S 'UDC' LEASED LINE SOLUTION

Bandwidths available	10Mb/s - 100Mb/s in 10Mb/s increments 100Mb/s - 1Gb/s in 100Mb/s increments 1Gb/s - 10Gb/s in 1Gb/s increments 10Gb/s - 100Gb/s in 10Gb/s increments
Bearers	10Mb/s - 1Gb/s delivered on 1Gb/s bearer 1Gb/s - 10Gb/s delivered on 10Gb/s bearer
Failover	Multiple failover options available including - Resilient dual UDC circuit - Alternative carrier Leased Line - FTTC/FTTP - 4G/5G
IP	Standard /30
Presentation	RJ45
CPE (Customer Premise Equipment)	10Mb/s - 1Gb/s - Cisco 1111-4P 1Gb/s - 10Gb/s
Availability	NE, SR, DH, TS & DL postcodes
Upgrades	48 hour SLA
Uptime	99.99%
Fix Time	4 hrs
Partner	We partner with <b>Virgin Media Business</b> to guarantee the fastest speeds and most competitive prices across the North East.

### Special Offer

In response to the coronavirus pandemic, Aspire are offering North East businesses significantly reduced rates on UDC solutions:

- **12 months free** on a 5-year contract
- **6 months free** on a 3-year contract

There are no costs to pay for the entire free term - full installation and support costs are included.

**This offer will expire on 30 September 2020**

[Find out more >](#)

### About Aspire:

We are one of the fastest-growing Managed Services Providers in the North of England. We support a range of businesses from SMEs to local councils to large enterprises, with services including communications (connectivity & voice), cloud services, infrastructure and technical support. Customers have access to our 24/7/365 dedicated help-desk.

Our use of data analytics to drive exceptional levels of customer service sets us apart from our competitors. This is best exemplified by our Net Promoter Score (NPS) of +82, which is deemed world-class.

