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Muckle is an established North-East law firm helping regional, national, and international clients with their legal needs.

They were named as Experian's most active dealmaker of 2022 and supported Hays Travel on its most significant deal yet as it acquired the entire retail portfolio of 555 former Thomas Cook stores.

Aspire is proud to have a longstanding relationship with Muckle, spanning over a decade. During that time Aspire has worked closely with Muckle to provide IT solutions that support their business objectives, improve their operational efficiency, and deliver better outcomes for their clients.

The Challenge

As a modern law firm heavily dependent on technology, Muckle requires constant online availability and resilience. Recognising the need to upgrade their IT infrastructure, Muckle sought a robust solution to support their remote workforce and ensure secure access to critical data.

It is essential to Muckle that their business operations are always online; minimising downtime and improving the stability of their network were key project requirements. The company needed to expand their network without incurring high costs or managing multiple vendor relationships.

Aspire's Solution

Muckle had a keen interest in Aspire's innovative UDC (Ultrafast Dedicated Connectivity) Network which provides dedicated bandwidth levels of up to 100Gbps (100 gigabits per second), making it one of the fastest connectivity speeds available in the UK.

Aspire was able to quickly deploy and expand Muckle's network using colocation. Aspire operates 6 enterprise-class data centres across the UK, providing colocation services which offer cost-effective, flexible, and secure environments for businesses to host critical systems, hardware, and networking equipment.

As a foundation for Muckle's services, Aspire's colocation facility provided maximum uptime and

a high level of security for Muckle's critical data and applications.

Highly available UDC was installed providing an ultra-low latency (<1ms), next-generation leased line solution which enables Muckle to scale their connectivity with their own private internet line. Aspire also installed a disaster recovery solution to ensure full business continuity.

Aspire worked closely with Muckle to minimise disruption, ensuring that the installation did not interfere with their day-to-day operations.

Working with Aspire

Muckle praised Aspire's reliability to provide robust and resilient best-in-class connectivity for over 10 years. This long-term partnership is a testament to the great service and support Aspire has provided to Muckle over the years. Aspire has been able to support Muckle's growth and evolution as a law firm, helping them to upgrade their IT infrastructure to meet their evolving needs.

Andrew Black, Director of IT at Muckle said: "We rely on Aspire to provide us with fast, uninterrupted comms lines in and out of our office in the centre of Newcastle. This infrastructure has helped create a working experience that is second to none for all our team members, wherever they are working from."

Customer Benefits

- > Access to customer data wherever employees are working from
- > Risk Mitigation
- > A strong working relationship

Solution

- > Ultrafast Dedicated Connectivity (UDC) including gig backup circuit
- > Cost-effective, flexible and secure colocation
- > Best-in-class disaster recovery

